

Return Policy

Standard Return Policy

You can initiate a return for most new and unopened items within 30 days of delivery for a full refund. You must return items in new or unused condition with all original materials included with the shipment. We must receive your returned items at our processing facility within 30 days of delivery. We inspect all returned items and award a partial refund for opened or used products. If the return is a result of our error or defective product, we will refund the full cost of the merchandise and shipping charges.

If you initiate a return after 30 days, we may issue a partial refund depending on elapsed time and condition of merchandise. Please contact us by mail returns@nationalremedies.com and we will issue a Return for Merchandise Authorization or RMA. We will send you the R.M.A. address to receive your return. Please allow for up to 5 business days to inspect your return and issue a refund.

Defective Product and Returns Due to Our Error

You may return defective items, items damaged at the time of receipt, and incorrect items received without penalty. Your return shipping charges will be waived.

When we receive your return, we inspect the item and provide a **replacement** or issue a **refund**. If the product is not defective, return shipping fees will apply and/or a partial refund may be issued.